

## Juliette Girl Scouts: Frequently Asked Questions

**1. Can Juliette members still earn their Bronze, Silver, and Gold Awards?**

**Answer:** Yes, Juliette Girl Scouts can earn the Highest Awards without being in a troop. More information about the Highest Awards can be found here:

- [Bronze](#)
- [Silver](#)
- [Gold](#)

**2. Do I need to register as an adult member now that my Girl is a Juliette?**

**Answer:** Yes, Juliette Girl Scouts are required to have one adult mentor registered to help guide them on their Girl Scout journey.

**3. Can Juliette members participate in council and service unit events?**

**Answer:** Yes, Juliettes can participate in any council and service unit events. Events will specify whether an adult is required to be present at the event.

**4. How do Juliette's earn rebates?**

**Answer:** Juliettes do not earn rebates and are not allowed to have a troop account. If a Juliette Girl Scout participates in the Cookie Program, she will earn Cookie Dough for the cookies she sold.

**5. How is Cookie Dough earned for cookies sold during the Cookie Program?**

**Answer:** Cookie Dough is issued based on ranges of cookies sold. It may be used for the purpose of Girl Scouting and must tie back to the Girl Scout Program. Cookie Dough helps your Girl Scout access Girl Scout program activities and enjoy the benefits of the full Girl Scout Leadership Experience

**6. How does my Girl Scout receive their Cookie Dough?**

**Answer:** Cookie Dough is distributed by the Product Program team at the conclusion of the program. Cookie Dough will be converted into a gift card that can be used online at [www.girlscoutshop.com](http://www.girlscoutshop.com) and will have an expiration date. Girl Scouts can use it to purchase items from the shop.

**7. Can Juliettes use Cookie Dough for council events, camp, or registration fees?**

**Answer:** Yes. Cookie Dough may be used to pay for Girl Scout related program expenses within our council. It may not be used to pay for fees or membership to outside vendors. If you wish to use your Cookie Dough to pay for programs, camp, or registration fees, please contact us at [customercare@girlscoutsny.org](mailto:customercare@girlscoutsny.org).

**8. Can Juliettes partner with a troop for the Fall Product Program or cookie program?**

**Answer:** Yes. However the Girl Scout is then considered a member of that troop. The troop rebate portion of the sales stay with the troop. Juliettes will not receive Cookie Dough if they partner with a

troop.

**9. Can Juliettes have cookie booths?**

**Answer:** Yes Juliettes can have a cookie booth. Cookies will be picked up from one of our Cookie Cupboards and need to be paid for in advance.

**10. Can Juliettes use Cookie Dough for a service project?**

**Answer:** No because the Cookie Dough cannot be converted into cash and given to the Girl Scout, Juliettes cannot use Cookie Dough for service projects or any other non GSGNY purpose. It can only be used within the Girl Scout system for registration, camp, council programs, or items at [www.girlscoutshop.com](http://www.girlscoutshop.com).

**11. If a Juliette is splitting from a troop can the troop give that Girl Scout's portion of the troop rebate to her?**

**Answer:** No, any troop rebate earned belongs to the troop as a whole. Troop leaders cannot give cash to individual Girl Scouts. If the Girl Scout transfers out of the troop during cookie season, council will move her to a Juliette troop in the cookie database and all orders and payments will transfer as well. She will then earn Cookie Dough for those sales.

**12. How can I receive information while being a Juliette member?**

**Answer:** When a girl becomes a Juliette, we notify the service unit in your area to put you on their monthly e-mail distribution list and invite you to attend monthly service unit meetings. Your Service Unit Team will usually have a coach for specific program levels and can offer advice on particular badges/Journeys. All Juliette guardians/mentors will also be updated with council newsletters and Juliette newsletters.

- For council events, please check out our [Event Calendar](#) as well as our council e-mails.
- We will also send you a copy of the Juliette Guidebook as a resource to guide you on your new adventure.

**13. Will I have access to the Volunteer Toolkit (VTK)?**

**Answer:** Yes, Juliettes have the ability to create their own year plan in the VTK. If there is more than one Juliette within a household or connected to one e-mail, the VTK will show a drop-down menu to switch between girls giving them each their own personalized year plan. Please review the Juliette VTK Guide for more information on how to get started.

